

Jargon Buster (Acronyms Guide) updated February 2019

Acronym	Meaning
A	
AC	Acute Care
ACO	Accountable Care Organisation
ADD	Attention Deficit Disorder
ADASS	Association of Directors of Adult Social Services
ADHD	Attention Deficit Hyperactivity Disorder
AHSNC	Academic Health Science Networks and Centres
ALB	Arm's Length Body
AoMRC	Academy of Medical Royal College
APHR	Annual Public Health Report
APMS	Alternative Provider of Medical Services
AQP	Any Qualified Provider
ASC	Adult Social Care
B	
BAF	Board Assurance Framework
BAU	Business as usual
BC	Business Continuity
BCCG	Barnet Clinical Commissioning Group
BCDR	Business continuity and disaster recovery
BCF	Better Care Fund
BEHMHT	Barnet, Enfield and Haringey Mental Health Trust
BMA	British Medical Association
BMEC	Black & Minor Ethnic Communities
BNF	British National Formulary
BSCB	Barnet Safeguarding Children Board
C	
C2C	Consultant to Consultant
CAF	Common Assessment Framework
CAMHS	Child and Adolescent Mental Health Services
CAP	Common Assurance Process
CBT	Cognitive Behavioural Therapy
CCG	Clinical Commissioning Group
CCU	Critical Care Unit
CG	Caldicott Group (Information Sharing)
CD	Commissioning Development (National Director)
CDS	Commissioning Data Set
CDF	Cancer Drugs Fund
CG	Caldicott Guardian
CEPN	Community Provider Education Network
CHC	Continuing Health Care
CHINs	Care Closer to home Integrated Networks

CHM	Commission of Human Medicine
CHSG	Clinical Harm Steering Group
CIEH	Clinical Intake of Environment Health
CIT	Clinical Information Technology
CKD	Chronic Kidney Disease
CMHT	Community Mental Health Team
CMT	Controlled Medical Terminology
COPD	Chronic Obstructive Pulmonary Disease
CPA	Care Programme Approach
CPAG	Clinical Priorities Advisory Group
CPRD	Clinical Practice Research Datalink
CQC	Care Quality Commission
CQOG	Clinical Quality Oversight Group
CQRG	Clinical Quality Review Group
CQUIN	Commissioning for Quality and Innovation
CROMS	Clinical Reported Outcomes Score
CRG	Clinical Reference Group
CSCN	Clinical Senate & Clinical Networks
CSIPS	Continuous Service Improvement Plans
CSO	Commissioning Support Organisation (and NHS Providers)
CSU	Commissioning Support Unit
CVD	Coronary Vascular Disease
CHD	Coronary Health Disease
D	
DBS	Disclosure & Barring Service
DES	Directed Enhanced Service
DH or DoH	Department of Health
DNA	Did not attend
DOLS	Deprivation of Liberty Safeguards (in Hospital)
DPH	Director of Public Health
DR	Disaster Recovery
DTOC	Delayed Transfer Of Care (where patients are ready to return home or transfer to another form of care but still occupy a hospital bed)
DVSG	Domestic Violence Strategic Group
E	
EA	Equality Analysis
ECH	Enhanced Care Homes
E&D	Equality and Diversity
ED	Emergency Department
EDS	Equality Delivery System
EIA	Equality Impact Assessment
EMT	Executive Management Team
EOLC	End of Life Care
EQIA	Equality Impact Assessment
EPR	Electronic Patient Record

EPRR	Emergency Preparedness Resilience Response
F	
FACS	Fairer Access to Care Service
FBC	Full business case
FFT	Friends and Family Test
FNC	Funded Nursing Care
FoI	Freedom of Information
FT	Foundation Trust
FRG & Q	Financial Recovery Group & QIPP
FTN	Foundation Trust Network
G	
GBAF	Governing Body Assurance Framework
GDP	Gross Domestic Product
GIPs	Guaranteed Income Payments (Social care)
GMC	General Medical Council
GMS	General Medical Services
GP	General Practice (or General Practitioner)
GPC	General practice Committee
GPFV	General Practice Forward View
H	
HASC	Health & Adult Social Care
HCAI	Health Care Acquired Infections
HEART	Health & Education Access & Resources Team
HEE	Health Education England
HES	Hospital Episode Statistics
HHSAC	Health, Housing & Adult Social Care
HPA	Health Protection Agency
HPSS	Health and Personal Social Services
HoNOS	Health of the Nation Outcomes Score
HRTPF	Human Rights Transition Partnership Forum
HSCIC	Health and Social Care Information Centre
HSO	Health Service Ombudsman
HSSI	Higher Severity Service Incident
HWBB	Health and Wellbeing Board
HWE	Health Watch England
I	
IAPT	Improving Access to Psychological Therapies
ICAS	Independent Complaints Advocacy Service
ICO	Information Commissioner's Office
ICP	Integrated Care Pathway
ICT	Information and Communication Technology
IFR	Individual Funding Request
IG	Information Governance
IHA	Initial Health Assessment
IHM	Institute of Healthcare Management
IAPT	Improving Access to Psychological Therapies

IDVA	Independent Domestic Violence Advocates
III	Institute for Innovation & Improvement
ILDS	Integrated Learning Disabilities Services
IMHA	Independent Mental Health Advocacy
IPC	Integrated Personalised Commissioning
IPCC	Inspection Prevention & Control Committee
IRP	Independent Reconfiguration Panel
ISBHaSC	Information Standards Board for Health and Social Care
ITT	Invitation to Tender
J	
JCC	Joint Commissioning Committee
JCPMH	Joint Commissioning Panel for Mental Health
JGPITC	Joint GP IT Committee
JHWS	Joint Health & Wellbeing Strategies
JSNA	Joint Strategic Needs Assessment
K	
KPI	Key Performance Indicator
L	
LAC	Looked After Children
LA	Local Authorities
LAS	London Ambulance Service
LCFS	Local Counter Fraud Specialist
LCPW	Liverpool Care Pathway
LD	Learning Disabilities
LES	Locally Enhanced Service
LETBs	Local Education & Training Boards
LGA	Local Government Association
LHB	Local Health Board
LMC	Local Medical Committee
LHW	Local Health Watch
LINK	Local Involvement Network
LQSG	Local Quality Surveillance Group
LRO	Legislative Reform Order
LSP	Local Service Provider
M	
MADEs	Multi-Agency Discharge Events
MARAC	Multi-Agency Risk Assessment Conference
MCA	Mental Capacity Act
MD	Medical Director
MDT	Multidisciplinary team
MSKS	Musculoskeletal Service
ME	Myalgic encephalomyelitis
MHRA	Medicines and Healthcare products Regulatory Agency
MSA	Mixed Sex Accommodation
MCPs	Multispecialty Community Providers
MO	Medically Optimised

N	
NAG	National Advisory Group
NCLSPG	North Central London Strategic Planning Group
NCLs	National Clinical Leads
NEL CSU	North East London Commissioning Support Unit
NES	National Enhanced Service
NHSE	NHS England
NHSPS	NHS Property Services
NHSE	National Health Service England
NHSCB	NHS Commissioning Board
NHSI	NHS Improvement
NHS IQ	NHS Improving Quality
NIB	National Information Board
NICA	National Integration Centre and Assurance
NICE	National Institute for Health and Care Excellence
NIHR	National Institute for Health Research
NMUH	North Middlesex University Hospital
NPSA	National Patient Safety Agency
NQB	National Quality Board
NRLS	National Reporting & Learning System
NSF	National Service Framework
O	
OBC	Outline Business Case
OBR	Office of Budget Responsibility
OOH	Out of hours
OP	Older Person
OPAU	Older People's Assessment Unit
OPCMHT	Older Persons Community Health Team
OT	Occupational Therapy
P	
PACE	Post-Acute Care Enablement
PACs	Primary and Acute Care Systems
PAET	Patient Assessment Environmental Team
PALS	Patient Advice Liaison Service
PAS	Patient Administration System
PC	Primary Care
PCSB	Primary Care Strategy Barnet
PD	Physical Disabilities
PDT	Programme Delivery Team
PH	Public Health
PID	Person Identifiable Data
PID	Project Initiation Document
PIMHS	Patient Infant Mental Health Service
PLACE	Patient-Led Assessment of Care Environment
PoLCE	Procedures of Limited Clinical Effectiveness

PPE	Patient and Public Engagement
PPI	Patient and Public Involvement
PRES	Patient Recorded Experience Score
PROS	Patient Recorded Outcomes Score
PPG	Patient Participation Group
PPV	Patient & Public Voice
PROMS	Patient Related Outcome Measures
PTL	Patient Tracker List
PYLL	Probable Years of Life Lost
Q	
QIA	Quality Impact Assessment
QIC	Quality Improvement Care
QIPP	Quality, Innovation, Productivity and Prevention
QISTs	Quality Improvement Support Teams
QOF	Quality Outcomes Framework
QSG	Quality Surveillance Group
R	
RACI	Responsible Accountable Consulted Informed
RAID	Rapid Assessment, Intervention and Discharge Service (a mental health service)
RAG	Red Amber Green (traffic light rating system)
RCP	Royal College of Physicians
RCGP	Royal College of General Practitioners
RCT	Randomised Controlled Trials
RCN	Royal College of Nursing
RDAG	Rare Disease Advisory Group
RHAs	Referral Health Assessments/Review Health Assessments
RFL	Royal Free London NHS Foundation Trust consisting of Barnet, Chase Farm and Royal Free Hospitals
RP	Registered Provider
RSL	Registered Social Landlord
RTT	Referral to Treatment
S	
SAB	Safeguarding Adults Board
SBS	Shared Business Services
SCIE	Social Care Institute for Excellence
SHA	Strategic Health Authority
SHOT	Serious Hazards of Transfusion
SIs	Statutory Instruments
SI	Serious Incident
SLA	Service Level Agreement
SMT	Senior Management Team

SPA	Single Point of Access
SPG	Strategic Planning Group
SRG	System Resilience Group
SSCB	Safer & Stronger Communities Board
STP	Sustainability and Transformation Partnership
T	
NHSTDA	NHS Trust Development Authority
TREAT	Triage and Rapid Elderly Assessment Team
TSDO	Transformation Strategic & Delivery Office
TTA	Tablets to Take Away
TUPE	Transfer of undertaking protection of employment regulations
TWR	Two-week referral
U	
UCC	Urgent Care Centre
UCLH	University College London Hospital
UECP	Urgent and Emergency Care Providers
V	
VAWG	Violence Against Women & Girls
VBC	Value Based Commissioning
VSNAG	Voluntary Sector National Advisory Group
W	
WHO	World Health Organisation
2WW	Two Week Wait

Some of the Acronyms Explained:

Acute services

Medical and surgical treatment provided mainly in hospitals.

Care pathway/patient pathway

A care pathway (also sometimes called a patient pathway) is a diagram, drawn by healthcare professionals, of a patient's journey through care for a particular health condition. The pathway is developed so that, at each stage, the patient is getting the appropriate care. If that care does not work, the patient will continue on the care pathway to the next stage. Care pathways are designed to get the patient to the appropriate care smoothly.

Barnet Clinical Commissioning Group (CCG)

Barnet CCG is an NHS organisation that commissions (plans and buys) healthcare services for the residents of Barnet. CCGs were established under the government's Health and Social Care Act 2012 and replaced Primary Care Trusts (PCTs). Barnet CCG is made up of all the GP practices in Barnet and is led by a Governing Body.

Commissioning

Commissioning in the NHS is the process of ensuring that the health and care services provided effectively meet the needs of the population. It is a cycle of work from understanding the needs of a population and identifying gaps or weaknesses in current provision, to procuring services to meet those needs.

Commissioning intentions

Commissioning intentions are developed every year. They describe the changes and improvements to healthcare that the CCG wants to make for the year ahead and what we expect to commission (or 'buy') to achieve these changes. The CCG's commissioning intentions are shared widely with providers and stakeholders and are then developed into a commissioning strategy plan for the year ahead.

Commissioning Support Unit (CSU)

The Commissioning Support Unit (CSU) is an organisation which provides services to CCGs. CCGs can decide on the services they wish to obtain through CSUs e.g. commissioning, IT services, information analysis. The CSU providing services to Barnet CCG is NEL CSU.

CQUIN

CQUIN stands for Commissioning for Quality and Innovation. CQUIN is a payment framework which allows commissioners like Barnet CCG to link a proportion of providers' income to the achievement of locally agreed quality improvement goals.

Healthwatch Barnet

Healthwatch Barnet is the organisation established by the Health and Social Care Act 2012. Healthwatch Barnet is the independent consumer champion for people who use health and social care services in Barnet. It will ensure local people's views are heard in order to improve the experience and outcomes for people who use them.

You can tell Healthwatch what you think about Barnet's health and social care services. Healthwatch can also give you advice and information about local health services.

Health inequalities

Health inequalities can be defined as unfair differences in health status or in the distribution of health determinants between different population groups. For example, differences in mortality rates between people from different social classes. In Barnet, there are big health inequalities that exist between people who live in the west of the borough and those who live in the north. General health and life expectancy is worse in the west than the north and these are priority issues for the Health and Wellbeing Board.

Health and Wellbeing Board (HWBB)

The Health and Social Care Act 2012 established Health and Wellbeing Boards as forums where leaders from the NHS and local government can work together to improve the health and wellbeing of their local population and reduce health inequalities.

Barnet's Health and Wellbeing Board includes elected members of Barnet Council, the Strategic Director of Adults, Communities and Health, Public Health, Children's and Young People Services, members of Barnet CCG and a representative of Healthwatch Barnet. Board members work together to understand Barnet's health and social care needs, agree priorities and help to ensure that the Council and the CCG plan and buy services in a more joined up way.

The Board is responsible for carrying out the Joint Strategic Needs Assessment (JSNA) and developing a joint strategy (the Health and Wellbeing Strategy) for how these needs can be best addressed.

Health and Wellbeing Strategy

Barnet's Joint Health and Wellbeing Strategy 2015-2020 has been developed by our Health and Wellbeing Board (HWB). It is our overarching plan to improve the health and wellbeing of children and adults in our borough and to reduce health inequalities between the least

deprived and most affluent areas in the borough. Our Health and Wellbeing Strategy sets out our vision for Barnet and is informed by our Joint Strategic Needs Assessment (JSNA).

Joint Strategic Needs Assessment (JSNA)

A JSNA describes the future health, care and wellbeing needs of local populations and the strategic direction of service delivery to meet those needs. JSNAs are developed jointly between the Council and the CCG – providing a framework for health and social care to work in partnership to identify the needs of the population they serve and to work together in commissioning services to meet those needs. The JSNA is a key part of the commissioning cycle and informs the CCG's commissioning intentions.

Key Performance Indicators (KPI)

These are set out in contracts with our providers and help us to monitor their performance. Examples of KPIs include length of stay in hospital for a particular treatment or how satisfied patients are with the care they receive.

Long term condition

We define a long term condition as something that cannot be cured at the moment, but can be controlled by medication and/or other therapies, including self-care and changes to lifestyle. This definition covers lots of different conditions including diabetes, asthma, multiple sclerosis and Myalgic Encephalomyelitis (ME) (Note: ME is characterised by a range of neurological symptoms and signs, muscle pain with intense physical or mental exhaustion, relapses, and specific cognitive disabilities).

NICE guidance

NICE stands for National Institute for Health and Care Excellence. NICE sets standards for quality healthcare and produces guidance on medicines, treatments and procedures. Visit their website for more information: www.nice.org.uk

Patient Participation Group (PPG)

A PPG is a group of patients who are interested in health and healthcare issues and who want to get involved with and support the running of their local GP practice. Most Patient Participation Groups (PPGs) also include members of practice staff, and meet at regular intervals to decide ways and means of making a positive contribution to the services and facilities offered by the practice to its patients. All our GP practices are expected to have a PPG.

Planned care

Planned care means services where you have a pre-arranged appointment. This includes being referred by your GP to see a physiotherapist or consultant or being sent for diagnostic tests such as an X-Ray.

Primary care

Primary care is the services provided by GP practices, dental practices, community pharmacies and high street optometrists. Around 90 per cent of people's contact with the NHS is with these services. Most primary care services are commissioned by NHS England, not the CCG.

Procurement

The process of specifying and buying (or leasing) goods or services, evaluating bids, and negotiating contracts with providers.

Providers/Service Providers

We use the term provider or service provider to include anyone who is commissioned to supply a health or care-based service. For example, GPs are primary care providers. Social care providers include social workers and home support workers. Hospitals like University College London Hospital and Royal Free are also providers.

Secondary care

Secondary care is the services provided by medical specialists, quite often at a community health centre or a main hospital. These services are provided by specialists following a referral from a GP, for example, cardiologists, urologists and dermatologists.

What is an STP?

The Sustainability and Transformation Partnerships (STP) sets out how local health and care services will transform and become sustainable over the next five years, building and strengthening local relationships and ultimately delivering the Five Year Forward View vision

The North London PARTNERS in health and care are a partnership of health and care organisations from the five London boroughs of Barnet, Camden, Enfield, Haringey and Islington. It includes:

- Barnet, Camden, Enfield, Haringey and Islington CCGs
- Barnet, Camden, Enfield, Haringey and Islington Councils
- Barnet, Enfield and Haringey Mental Health NHS Trust
- Camden and Islington NHS Foundation Trust
- Central and North West London NHS Foundation Trust
- Central London Community Healthcare NHS Trust
- Moorfields Eye Hospital NHS Foundation Trust

- North Middlesex University Hospital
- Royal Free London NHS Foundation Trust
- Royal National Orthopaedic Hospital NHS Trust
- The Tavistock and Portman NHS Foundation Trust
- University College London Hospitals NHS Foundation Trust
- Whittington Health NHS Trust

More information can be found on: <http://www.northlondonpartners.org.uk/>

Social Prescribing

Social prescribing involves helping patients to improve their health, wellbeing and social welfare by connecting them to community services which might be run by the council or a local charity. For example, signposting people who have been diagnosed with dementia to local dementia support groups. It provides GPs with a non-medical referral option that can operate alongside existing treatments to improve health and wellbeing.

Extended Access

The service is provided through various practices in Barnet, with 48,000 additional appointments a year to its residence, 7 days a week (including all bank holidays). Any Barnet registered patient can book an appointment to see a local GP or nurse, who offer the same care at hub locations as your usual GP. Just phone or visit your usual GP and ask about the Extended Access appointments or call our call centre between 6.30pm and 9pm weekdays and 8am – 8pm weekends 020 3948 6809.

Integrated Care Systems

In an integrated care system, NHS organisations, in partnership with local councils and others, take collective responsibility for managing resources, delivering NHS standards, and improving the health of the population they serve.

Local services can provide better and more joined-up care for patients when different organisations work together in this way. For staff, improved collaboration can help to make it easier to work with colleagues from other organisations. And systems can better understand data about local people's health, allowing them to provide care that is tailored to individual needs.

Barnet Federated GPs

Barnet Federated GPs CIC is an organisation consisting of 54 general practices in the London Borough of Barnet covering approximately 400,000 patients. A GP federation is a group of general practice surgeries and practices coming together to form an organisation which can provide high quality services to the local area. Practices remain independent but collaborate and share resources to improve day-to-day functioning and patient care. The company was first formed in November 2015 through the coming together of GP surgeries in all 3 localities within Barnet (North, South and West).